

# LANDMARKE®

## LANDMARKE VINYL RAIL LIMITED LIFETIME WARRANTY

WWW.LANDMARKESYSTEMS.COM  
VERSION 1

Product Registered to: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Products Purchased: \_\_\_\_\_  
\_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Place of Purchase: \_\_\_\_\_

Installer: \_\_\_\_\_  
\_\_\_\_\_

**LandMarke Systems** warrants its vinyl railing, vinyl fence, vertical support systems and handrail products subject to the conditions and limitations listed herein, to be free from defective workmanship and materials, and when subject to normal and proper use, it is further warranted against surface peeling, rot, ground insects, splitting, corrosion, flaking, rusting and blistering, abnormal weathering or abnormal discoloration under conditions of normal use and service. LandMarke Systems warrants only those products manufactured and sold under the LandMarke Systems name. This Limited Lifetime Warranty extends only to the original purchaser according to terms specified herein.

### Exclusions:

LandMarke Systems shall not be liable for and this warranty does not apply to any terms, failure, defect or damage resulting from or connected with the following:

- A. defects not caused by LandMarke® (for example, but not limited to: accidents, misuse, improper applications or installations contrary to industry or LandMarke® standards)
- B. product that has been painted or had its surface treated with other than approved chemicals
  - Refer to Maintenance Tips and Cleaning
- C. product subject to impact of foreign objects, tornado, hurricane, other violent storms, fire, air pollutants, normal weathering of surfaces, abnormal discoloration due to improper maintenance, discontinuation of products including colors or any other acts of God
- D. improper installation of LandMarke® products or defects caused by their installation
- E. LandMarke Systems' Vinyl Rail Warranty will not be applicable for products that are covered under a specific and separate warranty or duration
- F. installation of products in a commercial, institutional or multi-family residential environment or application shall limit the duration of this coverage to 20 years from date of purchase
- G. products sold, shipped or installed in single dwelling residence outside of the Continental United States shall have a limited duration of this coverage to 20 years from date of purchase

### Warning:

LandMarke Systems and its employees are not qualified to approve, recommend or advise as the suitability of this product for all possible local code requirements and end use applications. Your local code authority or fire marshal's office should be consulted as to its safety for its intended uses. Like other building materials, LandMarke Systems cannot be expected to contain spirited large stock animals, and therefore suggest additional measures using hot or tape wire as a deterrent and further makes no representation about and does not warrant against such an occurrence.

**LandMarke Systems Limited Lifetime Warranty Registration Process:**

Warranty registration can be accomplished electronically by visiting [www.landmarksystems.com](http://www.landmarksystems.com) and registering within thirty (30) days after completion of installation of products in order for purchaser to be eligible for coverage under warranty terms. NOTE: PROOF OF PURCHASE IS NECESSARY TO EXERCISE CLAIMS AND REMEDIES FOR ANY OCCASION. PLEASE SAFEGUARD ACCORDINGLY. Upon receipt of all necessary information we will process and return a digital copy within thirty (30) days. The warranty will be certified and issued in PDF format to the email address supplied at the time of registration. If email is not available a hard copy will be mailed to the supplied address in lieu of the digital document.

**Claims and Remedies:**

A claim under this warranty must be reported in writing with proof of purchase, to LandMarke Systems, PO Box 37, Mt. Joy, PA, USA, within thirty (30) days of the date that the defect is first discovered or reasonably could be discovered. A reasonable time should be allowed for inspection purposes, or at LandMarke’s option, shipment of a sample to the above address for examination of the alleged defective product. LandMarke® shall be the sole judge of whether or not the material is defective and whether the defect is due to manufacturing defects. If, after its inspection, LandMarke determines the claim is in accordance with the terms of this Limited Warranty, LandMarke agrees at its option to replace the section or part of the product, or refund the prevailing cost of the product in your geographical area at the time of replacement or the original purchase price, whichever shall be less. This warranty does not cover the cost of removal and disposal of any defective products or the cost of installation of any replacement product furnished under the terms of the warranty. Incidental or consequential damages and resulting cost incurred as a result of a coverage claim are excluded and will not be paid.

Statements, remarks, agreements, representations, promises or understandings, oral or written, contrary to the terms contained herein, even those made by an agent of LandMarke Systems, will be recognized as neither implied warranties nor those of merchantability or fitness for use of specific applications. Some states may not allow the limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so many of the limitations may not apply to you. This warranty gives specific rights and there may also be other legal rights which vary from state to state. By acceptance and use of this product, purchaser agrees, that LandMarke Systems liability and the purchaser’s exclusive remedy for breach of any warranty shall be limited in all events to replacement of any section or part of this product which is found to be defective and shall be returned to LandMarke Systems.

**Maintenance Tips for LandMarke Systems**

LandMarke’s Vinyl Systems require minimal maintenance; your product will become dirty just as any other product exposed to atmospheric conditions. With very little effort you can keep your building products clean. A heavy rain will do wonders in cleaning it, or you can wash it down with an ordinary garden hose. If neither rain nor hosing does a satisfactory job, just follow these easy instructions:

**Normal Maintenance:**

Use an ordinary, long handled car washing brush. This type brush has soft bristles, and the handle fastens onto the end of your hose, which allows you to wash the building products just like you wash your car.

If the dirt is hard to remove, such as soot and grime found in industrial areas, wipe down vinyl products with the following solution: 1 cup of "Simple Green" and 1 gallon of water, (if extremely dirty mix solution 1/2 and 1/2). This solution can be put in a spray bottle and sprayed on, then wiped immediately with a soft cloth, or mix 1/3 cup powdered detergent (i.e. Tide or equivalent powder detergent) or 2/3 cup household cleaner (i.e. Spic and Span or equivalent)\* and 1 gallon of water.

If stubborn stains still exist, use the following chart. Follow all safety and precautionary labeling instructions on the container and do not to mix cleaning agents. Protect shrubs from direct contact with cleaning agents.

Type of Stain	Cleaning Agent	Preparation	Special Cleaning Procedures
Oil, grease, wax, crayon, asphalt, tars, etc.	Solvents - Mineral Spirits, VMP naphtha, auto tar remover.	Remove excess with a plastic scraper.	Use a soft cloth to apply mineral spirits. Avoid polishing stained areas by using too much pressure. After removing stain, rinse with water.
Inks, nail polish, paint, lipstick and gum.	Cleaning fluid (trichlorethylene)	Remove excess with plastic scraper. Chill gum to remove excess.	Use soft cloth to apply cleaning fluid. Avoid using too much pressure. After removing stain, rinse area with water.
Stubborn stains.	Xylene-lacquer thinner	Try above procedures. If they fail to remove stain use this special cleaning procedure.	Dampen small section of cloth with xylene, rub vigorously.